



District News

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Board of Directors to Consider Rules and Regulations Governing Water Service

At the regular scheduled Board of Directors meeting to be held on November 28, 2011 the La Puente Valley County Board of Directors will consider adopting updated Rules and Regulations Governing Water Service. The District's current Rules and Regulations Governing Water Service were adopted in July 1982 by Ordinance 82-1. The purpose of the District's Rules and Regulations is summarized below:

- Establish the terms and conditions under which the District provides potable water service to its customers.
- Ensure uniformity and fair practice to all customers.
- Inform the public as to the administrative procedures and technical requirements for obtaining connection to and maintaining service.

Over the years, sections of the Rules and Regulations have been modified either by Resolution or in some cases, in a change of business practice. District staff recently completed an update to the Rules and Regulations which was presented to the Board at the November 14, 2011 Board of Directors meeting. The Board directed staff to prepare a final document for consideration of adoption.

Incorporated into the Rules and Regulations are previously adopted fees and charges for water service along with various miscellaneous fees and charges for other services provided by the District. These fees and charges are designed to recover the cost for various services. Staff is recommending that some of these fees and charges be increased to reflect the current cost for these services.

The updated Rules and Regulations will provide clear guidelines for service to customers, for the billing of customers and reflect current business practices of the District. Copies of the Rules and Regulations along with the supporting documentation are available upon request at the District's office located at 112 N. First Street.