



**La Puente Valley County Water District**  
**Household Plumbing Retrofit Assistance Program**

The La Puente Valley County Water District is pleased to announce the Household Plumbing Retrofit Assistance Program (“Retrofit Program”). The Retrofit Program will provide financial assistance to older residential households for the replacement of the pipeline from the water meter to the pipe’s entrance to the household structure, commonly referred to as the “houeline”. The “Retrofit Program” focuses on replacing aging galvanized pipes commonly used in older homes that have a higher probability of leakage, water color and flow problems. The financial assistance consists of a voucher of \$10.00 per linear foot of houseline replacement, not to exceed \$1,000.00 in total. This Retrofit Program is limited and participation is on a first-come, first-served basis.

**Steps for Retrofit Program**

**Step 1.** Household must first contact District staff at (626) 330-2126 to confirm residency within the District and receive the Retrofit Program Terms and Conditions.

**Step 2.** The District will contact the household and determine qualification for the Retrofit Program. If the household is qualified, the District will issue a Retrofit Program Application.

**Step 3.** The household completes the application and submits two comparable estimates by a licensed plumber, if a plumber is to be used, or a materials estimate if the household owner/occupant is performing the replacement on their own. Completed applications and estimates are either mailed to the District or submitted in person to the District office. Upon receipt of a fully completed Retrofit Program Application, an assigned Application Reservation Number will be issued.

**Step 4.** Paperwork is reviewed, and if accepted, the District will issue the household a voucher for **up to \$10.00 per linear foot of houseline replacement, not to exceed \$1,000.00 in total.** For instance, if 50 feet of houseline were to be replaced, the District would issue a voucher for \$500.00. The household may begin the houseline replacement at this point.

**Step 5.** After the houseline is replaced, the household will submit to the District all documents and receipts for the houseline replacement. **The District will verify the houseline replacement.** If all paperwork is in order, the District will issue a check to the applicant in the amount of the voucher within 7-10 days. The District will not accept undocumented expenses. **The District reserves the right to examine the houseline replacement and make adjustment to the voucher.**

# La Puente Valley County Water District

## Household Plumbing Retrofit Assistance Program

### TERMS AND CONDITIONS

#### **Interested Households Must Contact the District Before Replacing the Houseline**

- To qualify for the Retrofit Program, the household must receive water service from the La Puente Valley County Water District. A household is defined as a single-family home, condominium, townhouse, apartment, or mobile home that is permanently or affixed located within the District boundaries. The dwelling must be fully constructed and occupied.
- The Retrofit Program is offered on a first-come, first-served basis and is available until funding is expended or the District discontinues the Retrofit Program. This Retrofit Program shall at all times be subject to change or termination without notice by the District.
- The household must be constructed prior to 1970.
- The existing houseline must be made of galvanized steel pipe and must be replaced with copper pipe or PVC Schedule 40 pipe of the same diameter as the existing pipe.
- The houseline must be replaced either by the homeowner, a licensed plumber, or plumbing trade professional.
- Selection, purchase, installation, ownership, and maintenance of the houseline, and all plumbing components not owned by the District, are the sole responsibility of the Applicant.
- The District does not warrant, endorse, or assume liability for the quality, performance, or safety of the party that replaces the houseline.
- The District has no liability whatsoever concerning: (1) the quality, safety, and/or installation of any products or measures, including their fitness for any purpose, (2) water color or water flow changes of any products or measures, (3) the workmanship of any third parties, (4) the installation or use of any products or measures including, but not limited to, effects on plumbing, (5) any permits that may be required, or (6) any other matter with respect to this Household Plumbing Retrofit Assistance Program.
- The District is not responsible for materials lost or destroyed in the mail or in transit.
- The District strongly encourages the use of a licensed plumber, or plumbing trade professional for the houseline replacement.
- **Applicant must allow the District to inspect and verify replacement of the houseline before the voucher is paid. A voucher will not be paid if the District cannot verify houseline replacement.**
- Please remember that the Household Plumbing Retrofit Assistance Program is a voluntary program offered by the District to help households improve the quality of their water and is not an entitlement or right.